

Information, advice, or representation may be available to eligible, low-income people with legal problems like those listed below:

- Consumer debt collection
- Domestic violence, divorce, and child support
- Education issues involving discrimination, student enrollment or suspension, and special services
- Eviction and other housing problems
- Federal tax controversies
- Healthcare
- Healthcare Advance Directives; Financial Powers of Attorney; Simple Wills
- Public benefits
- Sealing an adult criminal record
- Social Security/SSI

In addition to the problems listed above, we have resources in some of our counties to help with:

- Bankruptcy
- Employment problems
- Unemployment benefits

We are not able to help with criminal problems. If you do not see your problem listed above, be sure to check our Self-Help Center at: [www.LegalAidLine.org](http://www.LegalAidLine.org)

## About LAWO and ABLE

Legal Aid of Western Ohio, Inc. (LAWO) and Advocates for Basic Legal Equality, Inc. (ABLE) are non-profit law firms that provide legal assistance in civil matters to help eligible low-income individuals and groups achieve self-reliance, and equal justice and economic opportunity.



We can help you with your legal problem if you live in one of the following Ohio counties: Allen, Ashland, Auglaize, Champaign, Clark, Crawford, Darke, Defiance, Erie, Fulton, Greene, Hancock, Hardin, Henry, Huron, Logan, Lucas, Mercer, Miami, Montgomery, Ottawa, Paulding, Preble, Putnam, Richland, Sandusky, Seneca, Shelby, Van Wert, Williams, Wood, or Wyandot. We can also help if you are an agricultural worker in any of Ohio's 88 counties.



**TOLL-FREE  
(888) 534-1432**



**APPLY ONLINE  
[www.LegalAidLine.org](http://www.LegalAidLine.org)**



You may be eligible for  
**FREE Legal Help**



**CONTACT:  
Legal Aid Line of Western Ohio**

**TOLL-FREE  
(888) 534-1432**

Provided by:  
*Sheila E. Rice*  
Clerk, Clark County Municipal Court



## What is Legal Aid Line?

**Applying for legal help from LAWO or ABLE begins with Legal Aid Line. All applicants must meet financial guidelines to receive services.**

Spanish speaking staff are available to assist those who do not speak English. Assistance for those with a hearing or visual impairment is also available. American Sign Language and other language interpreters are available by appointment.

Legal aid services are available to low-income residents in 32 counties of northwest and west central Ohio who meet our financial guidelines. We also serve agricultural workers and immigrants throughout Ohio.

Some client services are provided by telephone, computer, or mail. Ongoing legal representation may be provided by a legal services attorney or a volunteer attorney program.

## How do I contact Legal Aid Line?



### TELEPHONE HOURS OF OPERATION

Legal Aid Line toll-free telephone lines are open for new applications Monday through Friday from 9:00 a.m. to 4:00 p.m. \*



### WALK-IN HOURS OF OPERATION

New applications are accepted in person at any LAWO or ABLE office, Monday through Friday from 9:00 a.m. to 4:30 p.m. \*

*\* Hours may vary for holidays or other purposes.*



### ONLINE ACCESS TO LEGAL AID LINE

Applicants may begin an online application at any time through the Legal Aid Line website at [www.LegalAidLine.org](http://www.LegalAidLine.org). Someone from our staff will call you by telephone to finish the application you started online. Please take care when entering your telephone number online. We will not be able to reach you if we do not have your correct telephone number.

Para español elija: **Solicite Ayuda en español.**

## What happens when I contact Legal Aid Line?

**Please be sure to get your papers and facts together before you call. Our staff can better assist you if the information you will need is close at hand.**

When you call, you will be asked to enter your telephone number for an automated call back. Be sure to enter your 10-digit telephone number carefully. Return calls are made on the same day.

An intake specialist will ask you questions to complete your application. You will be asked to provide financial information for every member of your household. You are also asked other personal questions such as your address, telephone number, marital status, age, and living arrangements. Your personal information is not shared with other organizations, agencies, or law firms without your permission.

You will be asked to describe your legal problem or your question in detail. Once we have all of the information needed, we can determine how best to assist you.

## IMPORTANT NOTE ABOUT ONLINE APPLICATIONS:

**Be aware that not all computers are secure.** If you use a computer shared by others, they may be able to find out that you have connected to the Legal Aid Line website.

If you have concerns about someone else knowing you have contacted us for legal help, we urge you to find a secure computer or contact us by telephone from a safe location.