## How to Apply for Legal Help

**How Does Legal Aid Line Work?** 

You May be Eligible for

Applying for legal help from LAWO begins with the Legal Aid Line.

## What is Legal Aid Line?

Legal Aid Line offers free intake and referral services for eligible low-income Ohioans living in 32 counties in northwest Ohio and agricultural workers living anywhere in Ohio.

## How Can I Reach Legal Aid Line?



### **CALL TOLL-FREE:**

(888) 534-1432 Mon - Fri, 9am - 3pm



#### **APPLY ONLINE:\***

LegalAidLine.org 24 hours/day; 7 days/week



# \*Be aware that not all computers are secure.

If you use a computer shared by others, they may be able to find out that you have connected to the Legal Aid Line website.

If you have concerns about someone else knowing you have contacted us for legal help, we urge you to find a secure computer or contact us by telephone from a safe location.

When you call Legal Aid Line, you will be asked to input your phone number, including area code, for a callback that same day.

When you apply online at **www.legalaidline.org**, you will receive a call from an Intake Specialist in 1–2 business days.

When you receive your callback, you will speak with an Intake Specialist who will gather basic information such as your name, address, birth date, phone number, and the name of the person or business you are having a problem with. The Intake Specialist will also ask you a few questions about the problem you are experiencing.

Please be sure to get your papers and facts together before you apply. Our staff can better assist you if the information you will need is close at hand.

# Free Legal Help



Contact the Legal Aid Line

**TOLL-FREE:** (888) 534-1432



legalaidline.org



# **About Legal Aid of Western Ohio, Inc. (LAWO)**



## Legal Aid of Western Ohio, Inc. (LAWO)

is a non-profit law firm that provides legal assistance in civil matters to help eligible low-income individuals and groups achieve self-reliance, equal justice, and economic opportunity.

LAWO may be able to help you with your legal problem if you live in one of the following Ohio counties: Allen, Ashland, Auglaize, Champaign, Clark, Crawford, Darke, Defiance, Erie, Fulton, Greene, Hancock, Hardin, Henry, Huron, Logan, Lucas, Mercer, Miami, Montgomery, Ottawa, Paulding, Preble, Putnam, Richland, Sandusky, Seneca, Shelby, Van Wert, Williams, Wood, or Wyandot.

We may also be able to help you with your legal problem if you are an agricultural worker in any of Ohio's 88 counties.



LAWO may provide information, advice, limited legal assistance, or full representation to eligible, low-income people with legal problems like those listed below:

- Advance planning including: healthcare POA, living will, financial POA, simple will
- Bankruptcy
- Debt collection
- Domestic violence, divorce, custody, and child support
- Education issues involving discrimination, student enrollment or suspension, and special services
- Eviction and other housing problems
- Financial exploitation
- Healthcare
- Public benefits
- Sealing an adult criminal record
- Social Security/SSI

LAWO is not able to help with criminal problems. If you do not see your problem listed here, be sure to check our Self-Help Center at:

www.LegalAidLine.org

All applicants must meet financial guidelines to receive services.

Spanish speaking staff are available. American Sign Language and other spoken language interpreters are available by appointment. Assistance for those with hearing or vision loss is also available.

Some client services are provided by telephone, computer, or mail. Ongoing legal representation may be provided by a legal services attorney or a volunteer attorney program.

